GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA

UNSTARRED QUESTION NO:2016
ANSWERED ON:05.05.2016
Improvement in functioning of Toll Plazas
Malyadri Shri Sriram

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

(a) whether the Government has taken any steps to improve functioning of toll plazas across the country;

(b) if so, the details thereof and the achievements made thereon; and

(c) if not, the reasons therefor?

Answer

THE MINISTER OF STATE IN THE
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS

(SHRI PON. RADHAKRISHNAN)

(a) to (c) National Highways Authority of India (NHAI) has rolled out cashless payment mechanism (FASTag) on fee plazas on National Highways. FASTag employs RFID technology for making fee payments directly from the account linked to it. Government has allowed NHAI to give 10% cash back incentive on toll payments in financial year 2016-17 for FASTag users. The cash back amount for a particular month will be credited back to the FASTag account at the beginning of the next month.A vehicle using FASTag will have cashless travel. FASTag offers near non-stop movement of vehicles through fee plazas and convenience of cashless payments of fee(toll) with nationwide inter operable Electronic Toll Collection Services. Use of FASTag shall increase user convenience from payments without stops at fee plazas thus saving on time, money and fuel. The online payments shall improve transparency of fee transactions and reduce revenue leakages thus improving overall efficiency and commercial competitiveness. FASTag is operational on over 303 fee plazas (out of Total 358 NHAI Fee Plaza) on National Highways across the country.

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